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Island Park Water Company, Inc.

455 Constitution Way,

Idaho Falls, ID 83402

water@Ida.net

208-521-2369

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IDAHO PUBLIC UTILITIES COMMISSION

Idaho Public Utilities Commissioners

February 14, 2023

P.O. Box 83720 Boise, ID 83720-0074

11331 W. Chinden Blvd. Building 8, Suite 201-A

Boise, ID 83714

Fax 208-334-0323

ISL-W-23-01

Fax: 208-334-3762

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Toll Free: 1-800-432-0369

Jan Noriyuki - Commission Secretary

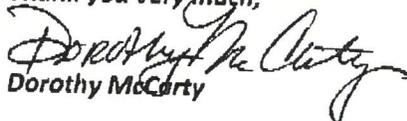
Email: secretary@puc.idaho.gov www.puc.idaho.gov

I was informed that by electronically (email) sending this to you, that this is the correct way to get the letter to the commissioners.

I am requesting that the hearing for Island Park Water Company to appear before them on February 22, 2023 be dismissed and based upon delivery of requested information delivered to them to your attention. And to dismiss based upon the medical handicap I have with the fracture to my right ankle, and unable to drive that distance at this time.

I respectfully request this letter be timely submitted to the Commissioners and a response to acknowledge you have received this be provided to me.

Thank you very much,


Dorothy McCarty

Island Park Water Company, Inc.

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Dear Commisloners,

Please forgive me if this is not the correct way to respond, but it is the only way I know how to explain the situation.

At the time you are reading this, a "blinder" with augmented answers to the 10 questions was provided to both you and to Joseph Terry, PUC Auditor. I submitted these in good faith to show that I sincerely am willing to continue to work with Joseph Terry and to explain what has happened.

I also request that this hearing be dismissed. I do so, because I am "medically handicapped" with a fracture in my right foot and currently not able to drive to Boise. I am the only person who represents the Company. I have no employees and I have to outsource for maintenance, repairs, etc.

Thus, my request.

I respectfully request the Commissioners of the Idaho Public Utilities Commission that you please Dismiss this Order to appear before you on Feb 22, 2023. I have a subchondral fracture of the talas bone (ankle) on my right foot and can't safely drive at this time. I visited with my Doctor today and he has advised that it is unsafe to attempt to drive and could result in further damage to my ankle.

I responded to the audit request with answers to the best of my ability to do so at the time. Currently, I have been dealing with three very challenging medical issues, a hematoma blood bleed in my left hip; extremely diminished vision due to a sudden onset of wet macular degeneration from a bleed in

my retina. In November of 2022 I was hospitalized for Covid. About 10 days later I was readmitted for extenuating circumstances as a result of Covid. To help resolve and hopefully maintain and stop further damage to my eye sight, I receive Injections in each eye every few weeks to stop the bleeding and help restore my eyesight. I will have to have these Injections I am told for the rest of my life. It is slowly restoring my vision.

Each of these medical issues contributed to the delay in my responses. I was in contact with Claire Sharp prior, and I was of the understanding that she was in agreement that extra time was needed.

After she extended the time, I sent the Annual Reports. I sent an email to Joseph Terry with no response after these were mail.

I did not anticipate that there would be additional issues. However, with downtime from covid, the hematoma bleed in left hip and eyes, and then shockingly in January an MRI revealed a fracture in my right talas (ankle bone). As I said, in June of 2022 I fell, cut open my left leg, triple sprained my right ankle and it resulted several months later in hematoma in my left hip. I am normally a very healthy person and these have *been 9 months of horrific pain and dealing with disabilities that have been very challenging for me. I am reassured by my doctors that in time these will hopefully be resolved. My retinal specialist has limited my 'screen time to no more than 3 hours per day to help heal my eye. Of course, less would be better.*

I sincerely convey that Island Park Water will continue to work with Joseph Terry to complete the audit with the understanding that there are temporary medical reasons being dealt with that will require consideration as to the nature of timely responses.

Currently, I am the only person who can appear before you to explain the situation. As previously explained, through a series of very unfortunate accidents starting in June 2022 and resulting medical events, currently I am "Medically handicapped due to medical issues explained below that make travel to Boise extremely difficult and ill advised by my Doctors.

Also, I respectfully request this Order be dismissed based upon the fact that in good faith and to the best of my knowledge and ability to do so, I have provided a "second response" to the first for the requested information by Joseph Terry. This information has been provided to both the PUC-Auditor, Joseph Terry and a second copy has been delivered to the Commission via FED-X delivered Feb 14th, by end of day per Fed-X.

I respectfully submit that the first response to the audit questions was based upon the fact that I truly believed this information was already on file with the PUC from a previous audit in 2019. Also at that time I was told to redact any personal data for security protection. As you can see from the information provided to you, the only redaction to the bank statements for security and privacy protection was due to the fact this information was being provided via mail service. Also, when the information was submitted, a request was noted in the responses to please contact me if further information was needed. This did not happen.

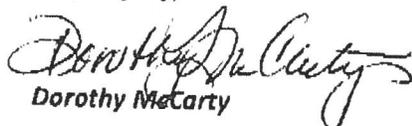
I was aware that the PUC retained copies of previously submitted information due to the fact that over the years, Chris Hecht referred back to such copies at his disposal. I truly believed the information being requested was currently on file with the PUC, readily available and had been provided on two previous occasions to the PUC. This is why the questions were answered that way.

Also, my accounting system is limited in what types of information I can create a report in, requiring most information be exported to an excel file. Staff at PUC has criticized information being given in an excel format, however, that at times is the only way to produce such.

To remedy this misunderstanding, A second response has been submitted to Joseph Terry and a copy of the same submitted to the Commission. I believe the voluminous amount of paper required to respond to 10 questions, to best of my knowledge to do so, shows that I sincerely am willing to continue to respond, provided guidance as to what is being asked is communicated via phone or email, if the PUC-Auditor required more information.

I sincerely thank you for your consideration and respectfully submit the following history of my medical issues and the history of the water company.

Respectfully,



Dorothy McCarty

Island Park Water Company

208-521-2369

water@lda.net

A brief history of what I am dealing with:

I am 77 years old and up until these past 9 months, starting with an accident I have been very healthy. I am assured with patience and good medical help I will be again.

- a. Jan 2023 I was diagnosed with an subchondral fracture in the talar head bone (ankle bone) with indications of slight collapse of the subchondral bone plate, in my right foot. This extremely limits (for the time) any weight bearing on the right leg and and placed back into a foot brace, which makes it both dangerous and difficult to drive the long distance from Idaho Falls to Boise and limits the amount of time I can put weight on it.*
- b. In October 2022, I developed a hematoma blood clot that bled out in to my left leg, hip and to my knee, from over use due to the previous injury from a fall in June. The hematoma *blood clot has re-occurred.*
- c. November of 2022 I was diagnosed with rapid onset of wet macular degeneration in both of my eyes by Dr. Ellington, retinal specialist. (there was a blood bleed into the retina of both eyes) The treatment to save my vision and hopefully restore or stabilize my vision, requires I be given two shots in each eye - every few weeks & repeatedly on going, which will continue until which time my vision is stable enough to extend the injections farther out.*
- d. Dr. Ellington, Retinal Specialist treating me, has restricted 'computer time' to less than 3 hrs. per day or less, in order to help restore my vision.*
- e. November 13, 2022 I was hospitalized at Community Hospital in Idaho Falls and was diagnosed with Covid. I was re-admitted for serious consequences of Covid within 10 days from the first diagnosis I was very ill, but have now recovered from this, with what is called 'long haul covid'.*
- f. June of 2022 I was seriously injured by a fall on a rock, that caused a deep cut in my left leg, and a triple sprain in my right ankle that restricted my ability to walk for many months without a scooter, cane and brace. Due to the strain of using the left leg to help with the right leg sprain, it resulted in a sudden Hematoma in my left hip. This blood clot bleed spread from my left hip to my left leg with a very dangerous bleed, which also caused difficulty in walking on my left leg.*

*I have been receiving therapy three times/week at Rehab Authority for many months, which has greatly helped but still am basically handicapped until healed. It was shocking to discover that in January there was a previously misdiagnosed interior fracture in the talus bone *ankle bone in my right foot, which has now been restricted to limited weight bearing in order to try to heal, to prevent the talus bone from crumbling. If the bone doesn't heal, to save my foot, future surgery may be required. Time will tell, as it can take upwards of a year or more for this type of fracture to heal I am advised.*

I am assured that with patience and time, and good medical I will recover.

Thank you.

Dorothy McCarty